

Diploma in Healthcare Support Worker



Course Overview

Healthcare support staff can work in different areas in patient care and treatment within both the public and private care facilities. The role of the support staff is to provide assistance to healthcare professionals in diagnosing, treating and caring for patients. The Level 3 Diploma in Healthcare Support provides learners with the knowledge, understanding and skills required to work in a range of healthcare support settings.

What You Will Study

This course is made up of 26 units:

- Information & Guidance for Level 3
- Diploma in Healthcare Support Work
- Promote personal development in care settings
- Protection and safeguarding in care settings
- Promote health, safety, and wellbeing in care settings
- Understanding Mental Ill Health
- Understand effective communication in care settings
- Responsibilities of a Senior Healthcare Support Worker
- Promoting effective handling of information in care settings
- Maintain Infection prevention and control in a care setting
- Cleaning, decontamination, and waste management
- Understand duty of care in care settings
- Promoting equality and inclusion in care settings
- Person-centred practice, choice, and independence
- Study skills support for Senior Healthcare Workers
- Communicate with individuals about health promotion and wellbeing
- Maintain quality standards in the health sector
- Service improvement within the health sector
- Providing support to manage pain and discomfort
- Assist in monitoring the health of individuals affected by health conditions
- Undertake physiological measurements in care settings
- Administer medication to individuals and monitor the effects
- Supporting positive behaviour
- Support positive risk taking for individuals
- Select and wear appropriate personal protective equipment for work in healthcare settings
- Principles of health promotion
- Contribute to the effectiveness of teams

START DATE

January 2026

LEVEL

Level 3

STUDY MODE

Part-time

DURATION

18-24 months

AWARDING BODY

TQUK

LOCATION

Online Learning



For further information about this course, including Entry Requirements, Assessments and Further Study, scan the QR code.

Need More Information?

For additional course information please contact the Course Information Team on **01924 789111** or email courseinfo@heartofyorkshire.ac.uk.

To learn more about the Heart of Yorkshire Education Group, our facilities and how we can support you please visit our website www.heartofyorkshire.ac.uk.

Quick Links



How to
Apply



Student
Support



Virtual
Tours



Attendance Expectations

There are no lessons to attend, though we would expect you to undertake 5-10 hours of learning a week.

How You Will Be Assessed

You will be assessed through a range of assessment methods, including short answer questions and longer essay style questions.

Entry Requirements

To be able to study this course, you must be working in a healthcare role.

Fee Information

Funding for this course depend on your age, previous qualifications and income.

Further Study

Upon completion of this course you could progress to other courses such Access to Higher Education

